

**DR.RADHAKRISHNAN GOVERNMENT MEDICAL COLLEGE, HAMIRPUR (HP).**

No.HFW-HMR-GMC-Store/Tender Notice/ILL /2024-25- 2123-29 Dated : 29/01/2025.

**TENDER NOTICE**

Sealed tenders are hereby invited for supply, installation and maintenance of Internet Lease Line 100 MBPS (1:1 Uncompressed Internet Leased Line with Last mile connectivity on Fiber/Radio Frequency for **DR. RKGMC HAMIRPUR (HP)**. Interested authorized Firms/Vendors/Companies may purchase tender document from Store Purchase Section of this office on all working days from 30/01/2025 to 19/02/2025 during office hours, on cash payment of Rs.1,000/- at counter/ Demand Draft in favour of **Principal, Dr. RKGMC Hamirpur (HP)**. **The tender form can be viewed & downloaded from Medical College website <http://www.rgmchamirpur.org> .**

An E.M.D. of Rs.50,000/-(Rupees Fifty Thousand only) has to be furnished by way of FDR duly pledged in favour of Principal, Dr. RKGMC Hamirpur (HP) along with the sealed tender. Tender form without EMD will out rightly be rejected. Filled tender form should be submitted as per schedule given hereunder:-

1. Date of submission of Tender document : 19/02/2025 up-to 05:00 PM
2. Date of Pre Bid Meeting : 07/02/2025 at 11:30 AM
3. Date of opening of Tender : 20/02/2025 at 02:30 PM

In case any date mentioned above happens to be a holiday next day will be considered as due date. This Medical College reserves the right to accept or reject any tender without assigning any reason thereof.

  
**Additional Director (Admin),  
 Dr.RKGMC, Hamirpur-HP**

No.As above/HMR/2024-25/- 2123-29

Dated, Hamirpur the 29/01, 2025.

Copy to:-

1. The Director, Information & Public Relation Department Himachal Pradesh, Shimla for wide publicity in the leading Hindi& English NEWS papers before 30/01/2025. It is requested that a copy of publication may please be supplied to this office.
2. Medical Superintendent, Dr. RKGMC&H, Hamirpur (HP) for information please.
3. Senior Most Faculty/Professor, Dr.RKGMC Hamirpur for information and necessary action.
4. Associate Professor (ENT)-cum-Nodal Officer (CCTV Cameras), Dr. RKGMC HMR (HP).
5. IT Expert from NIC, O/o Deputy Commissioner, Hamirpur (HP)
6. Information Technology Administrator, IT Section, IGMC Shimla for information with the request to upload the same on the website of this medical college.
7. Notice Boards Medical College, Hamirpur (HP).
8. All the vendors through mail whose addresses are available in this office.

  
**Additional Director (Admin),  
 Dr.RKGMC, Hamirpur-HP**

# Dr. Radhakrishnan Government Medical College Hamirpur (H.P)-177001

Phone: 01972-222999

Website URL Address <http://www.rgmchamirpur.org>

## Tender Document For Internet Leased Line

Tender Reference Number	HFV/RKGM/STORE/ILL/2024-25/
Date of Issue of Tender	30.01.2025
Pre-Bid meeting	07.02.2025 at 11:30 AM
Due Date/Last Date for Submission	19.02.2025 upto 05:00 PM
Name & Address of Tenderer	Additional Director Administration, Dr. Radhakrishnan Govt. Medical College, Hamirpur District Hamirpur Himachal Pradesh- 177001

*[Handwritten signature]*  
Dr. Ramesh  
AD (F&A)

*[Handwritten signature]*  
Sh. Deepika Choudhary  
Ad(F&A)

*[Handwritten signature]*  
(Dr. Anand Sharma)

*[Handwritten signature]*  
Sh. Raj Kumar  
DC(F&A)

*[Handwritten signature]*  
Sh. Anand Thakur  
NIC, DC office.

## INVITATION FOR TENDER OFFERS / RFP

Dr. Radhakrishnan Govt. Medical College, Hamirpur hereinafter referred to as the RKGMC, invites sealed tender offers (Technical bid and Commercial bid) from eligible reputed firms for Supply, Installation and maintenance of 1:1 Internet Leased Line (ILL) Bandwidth requirements over fibre/ RF at RKGMC, Hamirpur

Bid collection and submission details:	
Tender reference Number	<b>HFW/RKGMC/STORE/ILL/2024-25/</b>
Last date and time for receipt of tender offers	
Date of opening of Technical bid	
Date and time for opening of Commercial bids	
Offer Validity Period	
Address for communication	<b>Additional Director Administration, Dr. Radhakrishnan Govt. Medical College, Hamirpur District Hamirpur Himachal Pradesh- 177001</b>
Place where tender offers would be opened	Dr. Radhakrishnan Govt. Medical College, Hamirpur District Hamirpur Himachal Pradesh- 177001
Phone Number	<b>01972-222999</b>
e-Mail	<b><a href="mailto:Principal.hamirpur@gmail.com">Principal.hamirpur@gmail.com</a></b>

### PROJECT SCOPE

Supply, Installation and maintenance of 1:1 Internet Leased Bandwidth Requirements over Fiber/ Radio Frequency:

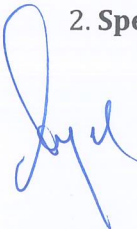
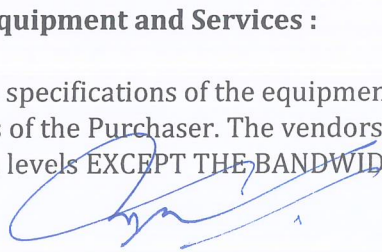
Sr. No.	Description	Specifications and requirements
1.	Internet Leased Line 100 MBPS (1:1 Uncompressed Internet Leased Line with Last mile connectivity on Fiber/ Radio Frequency)	Single Installation at Dr. Radhakrishnan Govt. Medical College, Hamirpur District Hamirpur Himachal Pradesh- 177001

#### 1. Installation Requirements:

- 1.1 The installation of the Connectivity shall be carried at Dr. Radhakrishnan Govt. Medical College, Hamirpur District Hamirpur, Himachal Pradesh- 177001
- 1.2 Any statutory requirement for installation and working of all equipment of the ordered Fibre Connectivity/ Radio Frequency shall be responsibility of the bidder.
- 1.3 Permission from various authorities may be the sole responsibility of the bidder.

#### 2. Specification of Equipment and Services :

The technical specifications of the equipment specified in Annexure: A are the minimum requirements of the Purchaser. The vendors are at liberty to indicate higher specifications than the minimum levels EXCEPT THE BANDWIDTH.



*G.M.S*  
*Dr. TRIDE*  
*AP 2024*



### 3. Maintenance and Support:

The vendors shall furnish the details of their local centres to support and shall deploy only trained service personnel to resolve the issues which may arise. Mean time to repair (resolve & recover) a reported break down should be Four hours. Time for this purpose shall be measured as interval between the time of reporting the problem and the time when the problem is fully solved making the faulty components/functions fully operational.

### 4. Uptime Guarantee :

Vendor shall have to guarantee continuous uninterrupted internet line availability along with all the equipment supplied by them and should achieve minimum 98 % uptime across 24 X 7 calculated on monthly basis.

### 5. Spares :

Vendor shall maintain the sufficient Spares for maintaining required uptime.

## INSTRUCTIONS TO TENDERERS

### 1. Definitions:

In this Contract, the following terms shall be interpreted as indicated below:

- 1.1 'Vendor or Contractor or Service Provider' shall mean the successful bidder to whom the contract has been awarded and with whom the Tendering Authority signs the contract for rendering of goods and services.
- 1.2 'Contract' means the agreement entered into between the Tendering Authority and the Vendor, as recorded in the document signed by the parties, including all the attachments and appendices thereto, and all documents incorporated by reference therein;
- 1.3 Bidder' means any firm having proper legal Agreement between the parties with the lead firm taking the full responsibility of managing the project as required in the tender. The word 'Bidder' when used in the pre award period shall be synonymous with 'Vendor' which shall be used after award of the contract.
- 1.4 The Contract Price' means the price payable/receivable to the Successful Bidder under the Contract for the full and proper performance of its contractual obligations;
- 1.5 'The Goods' means all the all the material/ services, which the Vendor is required to supply to the Tendering Authority under the Contract;
- 1.6 'Services' means services ancillary to the supply of the Goods, such as transportation and insurance and any other incidental services and other obligations of the Vendor covered under the Contract;
- 1.7 'Day' means a working day.
- 1.8 Tendering Authority' means Additional Director Administration, RKGMC.
- 1.9 'RKGMC' means Dr. Radhakrishnan Govt. Medical College

### 2. Location for Supply of Goods and Services and Installation

Installation and Commissioning of Internet Services including delivery of the required hardware & software will be at RKGMC at the risk and cost of successful bidder.

*[Handwritten signature]*  
Dr. PRIYU  
AP ENT

### 3. Specifications

The technical specifications are the minimum requirements of the purchaser. The Tenderer is at liberty to indicate higher specifications than the minimum level. The purchaser reserves the right to place order at the higher specifications offered by the Tenderer.

### 4. Tender Document

Tender/RFP document may be downloaded from the website URL address:  
<http://www.rgmchamirpur.org>

### 5. Non Transferable Tender

Neither the contract nor any rights granted under the contract may be sold, leased/sublet, assigned, or otherwise transferred, in whole or in part, by the vendor, and any such attempted sale, lease, assignment or otherwise transfer shall be void and of no effect without the advance written consent of RKGMC.

### 6. Qualification Criterion

- 6.1 The bidder may be a Government Organization / PSU / PSE / Private Limited/Limited Company under Indian Laws.
- 6.2 Average Annual turnover of the bidder for the last 3 financial Years i.e. 2021 – 2022, 2022 – 2023 and 2023 – 2024 should be minimum Rs. 40Lacs for each financial year.
- 6.3 ISP License – The bidder should have a valid Class A ISP License.
- 6.4 The ISP should provide the Last mile connection through Optical Fibre Cable/ Radio Frequency.
- 6.5 The ISP should have a fully functional Customer Service Centre in North India.
- 6.6 The ISP should have centralized trouble ticketing tool for call logging, monitoring and Troubleshooting purpose
- 6.7 ISP should not be blacklisted in any PSU OR Govt. Organization in the last Five years
- 6.8 ISP should have 365 days online technical support.
- 6.9 ISP should have 365 days online call login facility through e-mail, toll free no.
- 6.10 ISP must have on call engineer for attending any urgent issue at customer premise.
- 6.11 ISP must have same service (Internet/Internet lease line) operation in 03 states.
- 6.12 ISP must have delivered minimum 05 order of same or above band width (subsequent proof to be submitted with technical bid)

### 7. Penalty Clause

The bidder should have to regulate interrupted internet services within 04 hours of written/telephonic complaint. In case of default, penalty @Rs 1000/- (Rupees One Thousand only) per hour will be imposed.

### 8. Offer Validity Period

Bid validity of Tender should remain valid for 30 days

### 9. Completeness of Tender Offer

The Tenderer is expected to examine all instructions, forms, terms, conditions and specifications in the Tender document. Failure to furnish all information required by the RKGMC. Tender document or submission of a tender offer not substantially responsive in every respect to the tender documents will

2  
 J. M.  
 For RKGMC  
 AP, Encl

be at the Tenderer's risk and may result in rejection of its tender offer. The tender offer is liable to be rejected outright without any intimation to the Tenderer if complete information as called for in the tender document is not given therein, or if particulars asked for in the Forms / Performa in the tender are not fully furnished.

## 10. Submission of Tender Offers / Proposals

- 10.1 The inner and outer envelopes shall be addressed to the Purchaser at the following address:  
"Additional Director (Admin), Dr. Radhakrishnan Govt. Medical College, Hamirpur District Hamirpur Himachal Pradesh- 177001"
- 10.2 The main envelope containing the quotation (technical and financial bid) should be sealed and super scribed as: - "Invitation of Tender for the supply of..... against tender no....." due on..... "Do not open before ....."
- 10.2.1 The first sealed envelope No-1 (super scribed on the envelope in top right side corner as - "Financial Bid") should contain commercial bid.
- 10.2.2 The Sealed Second Envelope No-2 should be super scribed on right hand side as - "Documents/Technical Bid" and should contain supporting ESSENTIAL documents mentioned as per checklist.
- 10.3 The inner envelopes shall also indicate the name and address of the Bidder to enable the bid to be returned unopened in case it is declared "late"
- 10.4 If the outer envelope is not sealed and marked as required above, the Purchaser will
- 10.5 Telex, cable or facsimile bids will be rejected

## 11. Deadline for Submission of Bids

- 11.1 Bids must be received by the Purchaser at the address specified no later than the time and date specified in the tender document.
- 11.2 In the event of the specified date for the submission of Bids being declared a holiday for the Purchaser, the Bids will be received up-to the appointed time on the next working day.
- 11.3 The Purchaser may, at its discretion, extend this deadline for submission of bids by amending the bid documents, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

## 12. Late Bids

Any bid received by the Purchaser after the deadline for submission of bids prescribed by the Purchaser will be rejected and/or returned unopened to Tender for Internet Leased Line (RPGMC) Bidder.

## 13. Modification and Withdrawal of Bids

- 13.1 The Bidder may modify or withdraw its bid after the bid's submission, provided that written notice of the modification or withdrawal is received by the Purchaser prior to the deadline prescribed for submission of bids.
- 13.2 No bid may be modified subsequent to the deadline for submission of bids.
- 13.3 No bid may be withdrawn in the interval between the deadline for submission of bids and the

2/11/23  
for review  
AP Enos

am

AP Enos

AP Enos

expiration of the period of bid validity specified by the Bidder on the bid form. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of its EMD.

#### 14. Proposal Opening

- 14.1 Financial bids of only those bidders, whose bids are found qualified, will be opened subsequently for further evaluation.
- 14.2 Only one authorized representative of each of the bidder would be permitted to be present at the time of aforementioned opening of the bids.

#### 15. Short Listing of Tenderers

The Purchaser will short list technically qualifying Tenderers and Commercial offers of only these Tenderers will be opened.

#### 16. Award Criteria

Contract will be awarded to the Tenderer whose commercial offer has been determined to be lowest evaluated offer with the right of RKGMC to negotiate still for a better price. The Commercial offer will be considered in totality for the Entire Project. Contract may be Tender for Internet Leased Line (RKGMC) awarded even if only one bidder qualifies technical/commercial offer. However, RKGMC reserves the right to take appropriate decisions in such case and shall not be binding on the RKGMC to award the contract. Contract will be continue till termination of ILL connection.

**17. Contract Period of Tender.** The contract period of the tender is initially for one year from the date of award of tender, which will be subsequently renewed on yearly basis subject to the satisfactory services of bidder.

#### 18. Signing of Contract Agreement

Within seven days of receipt of Purchase order, the successful Tenderer shall sign and date the contract and return it to the Purchaser.

#### PRICE SCHEDULE

Sr. No	Item Description	Annual Price	Tax	Total
1.	100MBPS (Uncompressed 1:1 wired Internet Leased Line with Last mile connectivity on fiber/RF along with installation, commissioning and Acceptance)			

**Note:** - Vendor payment to made on quarterly basis.

*S. Srinivas  
For: TRILWE  
AP, ENP*